

## KIUC Petition Signature Validation Process

When Kauai Island Utility Cooperative (KIUC) receives a petition from the membership, the validation of signatures on the petition is required. If the member is an account holder of an active account, they are considered to be a member in good standing. The validation process is as follows:

### I. Valid Signatures

A signature is considered to be valid if the petitioner is the customer of record on an active electric account and has subscribed to membership in the Cooperative.

Based on the information provided by the petitioner, the following sequential steps are taken to validate each signature:

#### *Account Number*

- If an account number has been provided, the name on the petition is matched with the name on an account.
- If the names are the same or one is a derivative of the other (“Bob” instead of “Robert”) and the account is active, the signature is considered to be valid.

#### *Name Search*

- If no account number has been provided, the name on the petition is used to search for an account.
- If the name is found, any additional information provided on the petition, such as phone number and/or address, is used to confirm account ownership.
- If the name and account information provided can be verified, the signature is considered to be valid.

#### *Address/Phone Number Search*

- If there is no account number and the name is only partially legible, the address or phone number provided is used to search for an account.
- If an account is found, the name on that account must be recognizable as the same on the petition.
- If the name and account information can be verified, the signature is considered to be valid.

II. Invalid Signatures

If the name of a petitioner cannot be verified after all possible searches, the signature is considered to be invalid.

Spouses of account holders are not members and as such, their signatures are not valid.

A validated signature is counted only once, regardless of the number of active accounts held by the petitioner.

The signature of an account holder of an inactive account is not valid.

III. Undetermined

If a signature cannot be adequately validated by account number, name, address, and/or phone number; i.e. the service address and account number are valid, but the name of the account holder and the signature are not a reasonable match, it is determined to be a "maybe".

In the case where the number of undetermined signatures impacts the validity of the petition, KIUC will attempt to contact the petitioner by phone to validate the name and signature.

IV. Tally

In the petition submitted July 11, 2011 the following results were validated:

Submitted: 291

Valid Signatures: 185

Invalid Signatures: 106.....Summary of Invalid Signatures

Non-members: 80

Closed accounts: 15

Unverifiable name: 10

Duplicate signatures: 1

V. Access to Petition Names

Due to privacy concerns, copies of petitions received by KIUC will not be provided for inspection by other members or the general public. Any petition that includes personal information will always be held in strictest confidence and our members' expectation of privacy will be respected.

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