



## Residential Energy Wise Programs

Energy conservation practices benefit all KIUC members and our communities by reducing energy costs and improving the quality of our environment. To help our electric members save energy and money, KIUC offers members 10 different energy-saving programs designed specifically to help manage energy costs.

- Home Visits
- New Member Lighting Program
- Heat Pump Water Heater Rebate Program
- Residential Retail Lighting Program
- Solar Loan Program
- Solar Rebate Program
- New Efficient Appliance Replacement Rebate Program
- Qualifying Member Appliance Replacement Program (QMARP)
- Appliance Meter Service
- Commercial Retrofit Program

For details about Energy Wise programs and rebate/incentive forms, contact the cooperative office or visit [www.kiuc.coop](http://www.kiuc.coop).

If you would like more information on any of the programs offered in this brochure, please call our Energy Services Team.

**Residential Programs: 246.8280**  
**Commercial Programs: 246.8275**



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# Energy Wise Programs



## Home Visits

A home visit is designed to resolve high bill inquiries. It is available when questions about high bills cannot be resolved by other means. An energy specialist visits the home, helps determine what conditions are causing high consumption, and provides general educational and program information that may help the customer manage their energy consumption.

## New Member Lighting Program

Three 20-watt compact fluorescent light bulbs are given to each new KIUC member at no cost, residential accounts only. Must be a new member to KIUC opening an account at our office in person. Takeovers/account transfers do not qualify.

## Heat Pump Water Heater Rebate Program

The program provides customers with a \$300 rebate for replacing an existing electric water heater, a non-functioning heat pump water heater or a non-functioning solar water heater. New construction does not qualify.

## Residential Retail Lighting Program

A promotional program targeting the sale and installation of ENERGY STAR® qualified compact fluorescent light bulbs (CFLs) on Kauai. Members will have the opportunity to purchase qualifying bulbs at discounted prices through participating local ACE Hardware Stores.

## Solar Loan Program

KIUC offers zero-interest loans to customers who want to change their existing electric water heater to a solar water heating system, or replace an existing non-functional solar water heater.

KIUC pays the interest for the participant. The participant repays the principal over five years. No down payment is required.

KIUC has partnered with Kaua'i Community Federal Credit Union and the County of Kaua'i Housing Agency.

## Solar Rebate Program

KIUC provides an \$800 rebate incentive for customers who want to replace their existing electric water heater with a solar water heater, or replace an existing non-functional solar water heater.

## New Efficient Appliance Replacement Rebate Program

Incentive program designed to encourage members to discard older, less efficient refrigerators, clothes washers and freezers and replace them with new, energy-efficient models.

Rebate is \$50. This is a residential program. New construction does not qualify.

Applications are available from Sears, Home Depot and Kapa'a Electric & Appliance and from KIUC.

Clothes Washers  
Refrigerators  
Freezers

## Qualifying Member Appliance Replacement Program

The purpose of this program is to help qualifying low-income seniors (age 60+) reduce their residential electricity use by replacing older, less efficient refrigerators and defective electric water heaters with new, more efficient ones at no cost to the member.

Qualified participants must own the existing refrigerator and meet federal poverty guidelines for the program year. The refrigerator to be replaced must be at least 10 years old and be the primary refrigerator.

This program is offered in partnership with the County of Kauai. For more program information and to determine eligibility, interested customers must call the County of Kauai Offices of Community Assistance, Agency on Elderly Affairs at 241.4487. Participation is limited.

## Appliance Meter Service

The KIUC Appliance Meter Service (AMS) gives customers a way to meter and record the amount of electricity consumed by most common electric appliances. This helps them identify high consumption appliances that can be targeted for replacement. Information also can be used to modify the use of various appliances and help reduce consumption.

Meters may be borrowed for up to seven days and are available through Member Service representatives at the main office. They come with easy-to-read instructions and a support phone number.

## Commercial Retrofit Program

Provides incentives for cost-effective energy-saving technologies for large and small businesses. Incentives range from 50% to 100%.

A detailed energy evaluation of the facility identifies the technologies that will qualify for the incentives. KIUC will work with large customers to develop an energy plan to prioritize options so technologies can be phased in over time, maximizing the dollars invested. Small commercial accounts can even qualify for FREE compact fluorescent bulbs. Ask about rebates for new construction as well.