

# Energy Wise Participating Solar Contractors

## 808 PLUMBING

5240C Aliomanu Road, Anahola, HI 96703  
808.635.0501

## ARROYO'S PLUMBING

3110 Huali Street, Lihue, HI 96766  
808.634.5635

## DIVAN PLUMBING

5721 Kaehulua Road, Kapaa, HI 96746  
808.822.6925

## HIDEO TANAKA PLUMBING

336 Eggerking Road, Kapaa, HI 96746  
808.822.4261

## PEYTON'S PLUMBING

PO Box 787, Hanapepe, HI 96716  
808.335.3859

## PIPEMASTERS

4643-D Puuwai Road, Kalaheo, HI 96741  
808.332.8088

## PONCHO'S SOLAR SERVICE

1333 Opuia Street, Honolulu, HI 96818  
808.422.4266

## M. SUGAI PLUMBING

5345 Makaloa St., Kapaa HI 96746  
808.482.1413 or 808.822.9497

## SUN KING

PO Box 330879, Kahului, HI 96733  
808.245-6570 or 877.786.5464

## TOME'S PLUMBING

PO Box 308, Eleele, HI 96705  
808.335.3550

## TRIPLE T PLUMBING

4093 Puaole Street, Lihue, HI 96766  
808.652.5876

## UNIFORM PLUMBING, FIRE & SOLAR

2342 Hulemalu Road, Lihue, HI 96766  
808.639.7589

# Solar Rebate Checklist

*Use this checklist to help you through the rebate process. Remember, KIUC is always here to help. You can be heating your water with the sun in no time!*

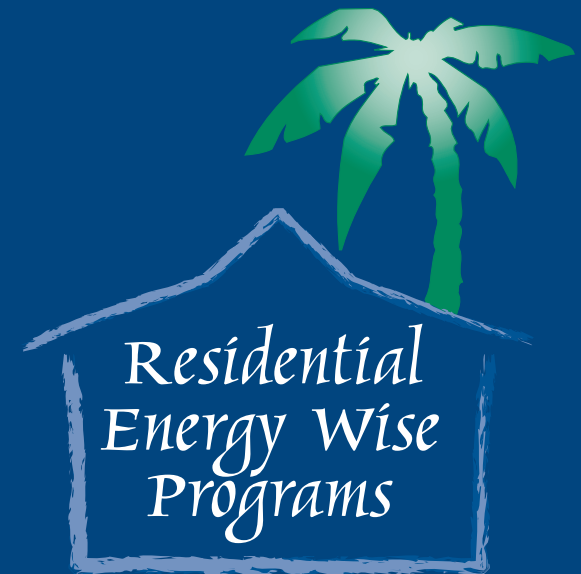
- I have an electric water heater, heat pump water heater or nonfunctional solar water heater.
- Get contractor bid
- Contractor completes Incentive Application
- Receive Authorization Letter
- Have system installed
- Schedule System Verification
- Enjoy benefits of solar water heating!



KIUC is an equal opportunity provider and employer.



## A Member's Guide to the Solar Water Heating Rebate Program



### Energy Wise Programs

Phone: 808.246.8280  
808.246.8287  
808.246.8275

Fax: 808.246.8268

# ***Kaua'i Island Utility Cooperative***

## ***Solar Water Heating Rebate Process***

### **1. What Kind Of Water Heater Do I Have?**

The solar water heating rebate is available to KIUC customers that want to replace an existing electric resistance water heater, or an existing solar water heater that is nonfunctional.

### **2. Call a Participating Contractor**

Participating Energy Wise contractors are listed on the back of this brochure. To qualify for a rebate, you must use one of the participating contractors on the list.

### **3. Get Bids / Sign Rebate Application**

You are not required to get multiple bids for your solar water heating system. It is recommended, though, that you speak with more than one participating contractor to learn as much as you can about solar water heating systems. Once you choose a contractor, have them complete an Incentive Application Form. The Incentive Application Form needs to be signed by the legal property owner, and the landlord/tenant information needs to be provided. Your contractor will submit the following to KIUC:

- Rebate Application Form (signed by legal property owner)
- System Bid (signed by customer)
- Form 1 (Solar System Sizing Form)
- Solar System Schematic (Drawing of Proposed System)

### **4. Receive Authorization Letter**

KIUC will mail you an Authorization Letter. The Authorization Letter will contain an authorization number and an expiration date. The authorization number will commit program funds to your solar system for 60 days. If the system has not been installed by the expiration date, your rebate application will be cancelled and the funds will be made available to other participants.

In some instances a rebate application may not be accepted. You will receive a letter explaining why your application has been denied.

### **5. Schedule System Installation With Your Contractor**

Call your contractor and tell them that you have received your Authorization Letter. Schedule a date for the system to be installed. In most cases systems can be installed in one day.

### **6. Schedule a Post Installation Verification**

You will need to call KIUC at 808.246.8280 when the installation of your system is completed. A post installation verification will be scheduled to verify that the installed system meets program standards and specifications. An informational handout on the use and troubleshooting of your solar systems timer switch will also be given during this time. In addition, you will be notified if your system has met the program specifications. Systems with deficiencies will need to be corrected by your installing contractor within 30 days.

## **FREQUENTLY ASKED QUESTIONS**

**Q: "What is the current solar water heating system rebate levels"**

**A:** Currently, all rebate levels are fixed at \$800 per installed solar system.

**Q: "How do I receive my \$800 rebate?"**

**A:** "Your contractor will deduct the rebate from the total cost of the installed system. The rebate should appear on both your Contractors Invoice and the Incentive Application as a reduction to the cost of the total system including parts, and labor.

**Q: "Am I required to get multiple contractor bids?"**

**A:** You are not required to submit multiple contractor bids to KIUC. However, you may want to acquire multiple bids to learn as much as you can about solar water heaters and also to shop around for the best price.

**Q: "Can I choose a contractor that is not on the list?"**

**A:** No. Systems installed by non participating contractors or systems installed without prior written KIUC authorization do not qualify for a rebate. All participating contractors on the list have agreed to abide by the program standards and have met the programs licensing and insurance requirements.

**Q: "Where can I call if I have questions about the rebate process?"**

**A:** You can call the KIUC Energy Wise office at either 808.246.8280, 808.246.8275 or 808.246.8287 M-F between 7:30 a.m. - 4:30 p.m.

*All rebates are contingent upon the availability of program funds. KIUC reserves the right to adjust or discontinue rebates at any time without notice.*