



# NEED HELP WITH YOUR UTILITY BILLS?

The Hawaii Home Energy Assistance Program (H-HEAP) (formerly LIHEAP) can help.

- The **Energy Crisis Intervention (ECI)** program assists households who are on the verge of utility termination or has been shut off. Applications accepted year-round.
- The **Energy Credit (EC)** program provides households with a one-time payment deposited into their utility account. **2024 EC applications will only be accepted June 1 – June 30.**
  - *PLEASE NOTE: YOU CAN APPLY FOR ONLY ONE (1) PROGRAM PER FISCAL YEAR (Oct 1<sup>st</sup> – Sept 30<sup>th</sup>)*
  - \* **Regardless of income, if there is at least one person in the household that receives SNAP (Food Stamps) or SSI benefits and all program requirements are met, household may be eligible for an income exemption.**

**Please apply at  
KAUAI ECONOMIC OPPORTUNITY, INC.**

*H-HEAP applications & copies of the documents below must be submitted via email at [liheap@keoinc.org](mailto:liheap@keoinc.org), fax to (808)245-7476 or by U.S. mail to 2804 Wehe Road, Lihue Hawaii 96766. You may be contacted by phone for an interview. Call (808)245-4077 ext. 242 OR 243 for more information*

1. **Complete the H-HEAP Application**
2. **Current Utility Bill** that matches residence address (if utility subscriber is different from applicant, they must sign a required form and provide photo ID.) and Final or Shut Off Notice if applying for energy crisis.
3. **Photo Identifications** for ALL adults 18 years old or older living in the household.
4. **Signatures** of ALL adults in the household.
5. **Social Security Numbers:** Social Security Cards or Legal Documents verifying social security numbers for ALL household members 1 year and older.
6. **Proof of Birth Date:** Proof of birth date for children under the age of 6 and adults 60 or older.
7. **Provide proof of income for all household members.** Bring all that apply: Prior month's pay stubs for all jobs, Self Employed Log/Receipts showing income/expenses for prior month; 2024 Award letters for Social Security, Welfare, Unemployment, SSI; Pension/ Retirement statement, etc.
8. **Proof of Citizenship:** Passport, birth certificate, INS Form I-94, etc.
9. **Proof of Current Residence:** Verification that you live at the subscriber address that is listed on energy bill (i.e. rental agreement, gas or water bill, etc.)

**TO BE ELIGIBLE FOR THE PROGRAM YOU MUST SUBMIT AN APPLICATION WITH ALL INDIVIDUALS (RELATED OR UNRELATED) LIVING AT YOUR RESIDENCE WITH THE FOLLOWING DOCUMENTS AND ALL ADULTS IN THE HOUSEHOLD MUST SIGN THE APPLICATION.**

| Household Size | 60% SMI  | Household Size | 60% SMI  | Household Size                             | 60% SMI  |
|----------------|----------|----------------|----------|--|----------|
| 1              | \$37,216 | 4              | \$71,571 | 7  | \$96,620 |
| 2              | \$48,668 | 5              | \$83,022 | 8  | \$98,767 |
| 3              | \$60,119 | 6              | \$94,473 | FOR HOUSEHOLD SIZES ABOVE 9<br>PLEASE CALL |          |