



# NEED HELP WITH YOUR UTILITY BILLS?

The Hawaii Home Energy Assistance Program (H-HEAP) (formerly LIHEAP) can help.

- The Energy Crisis Intervention (ECI) program assists households who are on the verge of utility termination or has been shut off. Applications accepted year-round.
- The Energy Credit (EC) program provides households with a one-time payment deposited into their utility account. **2025 EC applications will only be accepted June 1 – June 30.**
  - PLEASE NOTE: YOU CAN APPLY FOR ONLY ONE (1) PROGRAM PER FISCAL YEAR (Oct 1<sup>st</sup> – Sept 30<sup>th</sup>)
  - \* Regardless of income, if there is at least one person in the household that receives SNAP (Food Stamps) or SSI benefits and all program requirements are met, household may be eligible for an income exemption.

**Please apply at  
KAUAI ECONOMIC OPPORTUNITY, INC.**

*H-HEAP applications & copies of the documents below must be submitted via email at [liheap@keoinc.org](mailto:liheap@keoinc.org), fax to (808)245-7476 or by U.S. mail to 2804 Wehe Road, Lihue Hawaii 96766. You may be contacted by phone for an interview. Call (808)245-4077 ext. 242 OR 243 for more information*

1. Complete the H-HEAP Application
2. Current Utility Bill that matches residence address (if utility subscriber is different from applicant, they must sign a required form and provide photo ID.) and Final or Shut Off Notice if applying for energy crisis.
3. Photo Identifications for applicant and utility account holder.
4. Signatures of adult applicant and utility account holder.
5. Social Security Numbers: Social Security Cards or Legal Documents verifying social security numbers for ALL household members 1 year and older.
6. Consent to release: Applicants must agree to release information of their utility account, past, current, and future to DHS and KEO. (Form L-3)
7. Provide proof of income for all household members. Bring all that apply: Prior month's pay stubs for all jobs, Self Employed Log/Receipts showing income/expenses for prior month; 2025 Award letters for Social Security, Welfare, Unemployment, SSI; Pension/ Retirement statement, etc.
8. Proof of Citizenship: Passport, birth certificate, INS Form I-94, etc.
9. Proof of Current Residence: Verification that you live at the subscriber address that is listed on energy bill (i.e. rental agreement, gas or water bill, etc.)

**TO BE ELIGIBLE FOR THE PROGRAM YOU MUST SUBMIT AN APPLICATION WITH ALL INDIVIDUALS (RELATED OR UNRELATED) LIVING AT YOUR RESIDENCE WITH THE FOLLOWING DOCUMENTS AND ALL ADULTS IN THE HOUSEHOLD MUST SIGN THE APPLICATION.**

Household Size	60% SMI	Household Size	60% SMI	Household Size	60% SMI
1	\$40,281	4	\$77,464	7	\$104,576
2	\$52,675	5	\$89,858	8	\$106,900
3	\$65,069	6	\$102,252	FOR HOUSEHOLD SIZES ABOVE 9 PLEASE CALL	