### RULE NO. 14

### SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER'S PREMISES

#### Α. METER INSTALLATIONS AND MISCELLANEOUS SERVICE EQUIPMENT ON **CUSTOMER'S PREMISES**

#### 1. Meter Installations

Location: All new and existing meters shall be installed pursuant to the a. Company's metering requirements at some convenient place approved by the Company, upon the customer's premises and shall be so placed as to be accessible at all times for inspection, reading and testing.

The customer shall, at the customer's expense provide a new and approved location for all meters whenever necessary in order to comply with the foregoing.

- b. Multiple Occupancy Buildings: In all multiple occupancy buildings in which meters are required for the various customers in the buildings, the meters shall be installed at a centrally located point or points approved by the Company and shall be clearly marked by the building owner to indicate the location served by each meter.
- C. Sealing of Meter and Metering Equipment: All Company meters and related metering equipment will be sealed by the Company and no such seal shall be tampered with or broken except by an authorized representative of the Company.
- Where a customer requests service under two or more different rate d. schedules because of the purposes or uses to which the energy is applied, separate meters shall be installed to measure the energy supplied under each rate schedule.

#### 2. Miscellaneous Service Equipment

Equipment Furnished by the Customer: The applicant or customer shall a. furnish, install and maintain in accordance with the Company's requirements all conductors, service switches, fuses, meter sockets, meter and instrument transformer housing and mountings, switchboard meter test buses, meter

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panels and similar devices, irrespective of voltage, required for service connection and meter installations on the customer's premises. Detailed information will be furnished by the Company upon request. The customer or applicant is required to comply with all applicable National, State and County electrical codes.

b. Equipment Furnished by the Company: The Company will furnish the necessary instrument transformers, test facilities (except switchboard meter test buses) and meters. These items will be owned, operated and maintained by the Company.

### B. SERVICE CONNECTIONS

No customer or any person other than a duly authorized employee or agent of the Company may connect or disconnect the customer's conductors to or from the Company's conductors. Service connections will be made only under the conditions described in Subparagraphs 1., 2., and 3. below. Unless specifically stated, all underground facilities will be owned and maintained by the Company.

### 1. Overhead Services Connections from Overhead Lines

- a. Service Drops: Upon receipt of an application from a bona-fide applicant for service approved by the County Electrical Inspector, in accordance with County ordinances, the Company will at its expense furnish and install a single span of service conductors from its pole or other aerial support to the customer's first permanent support or point of delivery provided such support and connection is of a type approved by the Company and is so located that the span will comply with good engineering practice and applicable laws, ordinances, rules and regulations.
- b. Impaired Clearance: Whenever any of the clearances required by the applicable laws, ordinances, rules and regulations become impaired by reason of a change made upon a customer's premise, the customer shall, at the customer's expense, provide a new and approved support in a location approved by the Company for termination of the Company's existing service drop and shall also provide all required service entrance conductors and equipment.
- c. Service Entrance Conductors: For each service connection, the customer shall furnish, at the customer's expense, a set of service

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entrance conductors which shall extend from the termination of the Company's service drop at the customer's support to the meter. The service entrance conductors shall comply with applicable laws, ordinances, rules and regulations.

- 2. Underground Service from an Underground System
  - a. Commercial Service: In areas where a distribution system has been installed underground in accordance with Rule No. 13, commercial service will be by underground connection only.
    - (1) Secondary Service with Secondary Source Unavailable: The customer shall furnish without charge to the Company a suitable space, pad and enclosure for the transformers and switching devices necessary to service the customer. The customer shall furnish and install two primary ducts underground, necessary pullboxes from the Company's vault to the transformer enclosure and switching device. The customer shall furnish, install, own, and maintain secondary facilities through the transformer space and shall contribute the estimated installed cost of the primary cables less the estimated cost of normal overhead facilities which would be required to serve an equivalent load.

The Company shall furnish and install two sets of primary conductors and appurtenances to the transformer enclosure and switching device, will designate the location and specifications of the primary ducts and pullboxes, and will terminate the secondary cable installed by the customer at the transformer.

(2) Secondary Service with Secondary Source Available: The customer shall furnish, install, own and maintain the secondary facilities to the transformer enclosure or vault as specified by the Company. The Company will terminate the secondary conductor installed by the customer at the transformer enclosure or vault.

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- (3) Primary Service: The customer shall furnish and install two ducts underground and necessary pullboxes from the Company's vault to the customer's pullbox or switchgear and will contribute the estimated installed cost of the primary conductors in these ducts less estimated cost of normal overhead facilities which will be required to serve an equivalent load. The Company will furnish and install two sets of primary conductors from the Company's vault to the customer's pullbox or switchgear, and will designate the location and specifications for the ducts and pullboxes.
- Residential Service: Where the distribution system has been installed b. underground in accordance with Rule No. 13, service to a residential building occupied by a single family will be by underground connection The customer or applicant shall make a contribution of the only. estimated cost of an underground service less the estimated cost of normal overhead service which would be required to serve an equivalent load. The customer or applicant shall furnish the trenching, backfill, ducts and pullboxes where necessary. The Company shall furnish and install the service conductors to the customer's point of service connection and shall designate the location and specifications of the ducts, pullboxes, trenching and backfilling. Where residential service is to be provided to any building which is not used solely as a residence by a single family, the Company may require the owner or owners to comply with Rule No. 14-B.2.a.
- 3. Underground Service Connection from an Overhead Source

Where the customer desires underground service, the Company shall furnish and install the underground service conductors under the following conditions:

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- a. Commercial Service Secondary Voltage Service:
  - (1) Secondary Voltage Available: The customer shall furnish and install the necessary ducts and pullboxes from the Company's pole line to the customer's service connection and shall make a contribution of the estimated installed cost of the service conductors on the customer's premise. The Company shall furnish and install the service conductors and shall designate the location and specifications of the ducts and pullboxes. The customer shall own and maintain all secondary facilities including service conductors.
  - (2)Secondary Voltage Unavailable: When the Company's transformers are to be located on the customer's premises, the customer shall furnish a suitable space, foundation and enclosure for the transformers and switching devices, shall furnish and install two primary ducts and pullboxes from the Company's pole line to the transformer space and shall make a contribution of the estimated installed cost of the primary service conductors less estimated cost of the overhead facilities normally required for an equivalent load. The Company shall furnish and install the primary service conductors and shall designate location and specifications of the primary ducts and pullboxes.

The customer shall furnish, install, own and maintain the secondary facilities to the transformer enclosure or vault as specified by the Company. The Company will terminate the secondary conductor installed by the customer at the transformer enclosure or vault.

b. Commercial Service - Primary Voltage Service:

Where the service is at primary voltage, the customer shall furnish and install two primary ducts from the Company's pole line to the service termination point and shall make a contribution of the installed

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cost of the primary service less the estimated cost of normal overhead facilities which would be required to serve an equivalent load. The Company shall furnish and install the primary service and shall designate the location and specifications of the primary ducts.

### c. Residential Service:

In residential areas the customer or applicant shall make a contribution of the estimated cost of an underground service installed on the customer's premises less the estimated cost of normal overhead facilities which would be required to serve an equivalent load. The trenching, backfill and any necessary conduit and ducts will be furnished by the customer or applicant. The Company will furnish and install the service to the customer's point of service connection and will designate the location and specifications of ducts, pullboxes, trenching and backfilling. Where residential service is to be provided to any building which is not used solely as a residence by a single family, the Company may require the owner or owners to comply with paragraph B.3.a.

### C. TRANSFORMER INSTALLATIONS ON CUSTOMER'S PREMISES

- In cases where a Company transformer installation is made on a customer's premise, adequate space for the transformer installation shall be provided by the customer. Space provisions must be such that required clearances from adjacent structures can be maintained, and any vault, room or enclosure provided by the customer shall conform with applicable laws, ordinances, rules and regulations and shall meet with the approval of the Company.
- 2. Secondary Installations over 225 KVA
  - a. The customer shall furnish suitable transformer space approved by the Company.

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- b. Where the customer has provided a suitable vault or room, the customer shall also furnish and install, at the customer's expense, all secondary equipment, grounding, ventilation equipment and other material necessary to receive service at the secondaries of the transformers or the secondary bus, to meet engineering specifications of the Company.
- c. Where transformer and switching equipment is to be located outdoors, the customer shall provide and maintain at the customer's expense a satisfactory concrete pad or foundation, fence, structure and necessary grounding to meet engineering specifications of the Company. The customer shall also furnish and install, at the customer's expense, all secondary equipment and material necessary to receive service at the secondaries of the transformers or the secondary bus, to meet engineering specification of the Company. The Company will, at its expense, complete the installation.

# 3. Secondary Installations of 225 KVA or less

- a. The Company shall erect a pole-type transformer structure at its expense and service from this structure shall be supplied as specified by the Company.
- b. Where the customer has provided a vault or room, approved by the Company, at the customer's expense, the installation shall be made in accordance with paragraph C.2.b.
- c. Where the customer has provided a satisfactory concrete pad or foundation, fence, structure and necessary grounding to meet engineering standards of the Company the installation shall be made in accordance with paragraph C.2.c.

# D. OWNERSHIP AND MAINTENANCE OF FACILITIES

Unless otherwise stated in the tariff, all transformers, meters, service wires, appurtenances, fixtures and other facilities installed by the Company upon the customer's premise for the purpose of delivering electric energy to the customer shall

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continue to be the property of the Company, and may be repaired or replaced by the Company at any time and removed at the termination of service.

No rent or other charge whatsoever shall be made against the Company for placing or maintaining such facilities upon the customer's premise. The customer shall exercise reasonable care to prevent the facilities of the Company on the customer's premise from being damaged or destroyed, and shall not make or break any connections thereto or attach any switches or other devices thereto, or relocate or otherwise interfere with such facilities, and in case any defect therein shall be discovered, shall promptly notify the Company thereof.

### E. LOSS OR DAMAGE

In the event of loss or damage to the Company's property on the customer's premise caused intentionally or arising from neglect, carelessness or misuse by anyone on the customer's premise, the cost of necessary repairs or replacement shall be at the expense of the customer.

### F. RESPONSIBILITY FOR CUSTOMER'S EQUIPMENT

The customer shall, at customer's own sole risk and expense, furnish, install, inspect and keep in good and safe condition all electrical wires, lines, machinery, apparatus and equipment of any kind or character which may be required for: (1) receiving electric energy from the lines of the Company, regardless of the location of the transformers, meters or other equipment of the Company; and (2) applying and utilizing such energy, including all necessary protective equipment and suitable housing therefore.

The customer shall also transmit and deliver and be solely responsible for the transmission and delivery of all electric energy over or through the customer's wires and equipment, regardless of the place where such electric energy may be transformed or metered.

The Company will not be responsible for any loss or damage occasioned or caused by the negligence, want of property care or wrongful act of the customer, the customer's agents, employees or licensees in installing lines, machinery, apparatus or equipment.

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### G. RIGHT OF ACCESS

The Company shall have the right of ingress to and egress from a customer's premises at all reasonable hours for any purposes reasonably connected with the furnishing of electric energy and the exercise of any and all rights secured to it by law or the tariff. If this right is impaired by any locked gates, doors or other facilities, the customer shall furnish, at the customer's expense, a company lockset or padlock or lockbox combination.

### H. EASEMENTS AND RIGHTS-OF-WAY

- 1. Each customer shall grant adequate easements and right-of-way satisfactory to the Company necessary for customer's proper service connection. Failure on the part of the customer to grant adequate easement and right-of-way shall be grounds for the Company to refuse service. If the customer is a tenant or a mortgagor and the customer's right of occupancy does not include authority to grant the Company the foregoing rights, the customer shall obtain the landlord's or mortgagee's authority to grant the Company the foregoing rights, and the Company may require that such authority be evidenced in writing by the landlord or mortgagee.
- When the Company discovers that a customer or the customer's agent is performing work or has constructed facilities adjacent to or within an easement or right-of-way and such work, construction or facility poses a hazard or is in violation of federal, state or local laws, ordinances, statutes, rules or regulations, or significantly interferes with the Company's access to equipment, the Company shall notify the customer or customer's agent and shall take whatever actions are necessary to eliminate the hazard, obstruction or violation at the customer's expense. In the case of underground facilities, the customer shall not erect or maintain or permit to be erected or maintained any building or structure over such facilities and shall not plant or permit to be planted any trees over such facilities, unless approved by the Company in writing.

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